



Do not use this address for shipping to us.

Para-Sport, S.A.
 Arenal, 2
 28223 Pozuelo de Alarcón
 Madrid – SPAIN

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 info@para-sport.es - www.para-sport.com

LB Altimeters Warranty and Maintenance Policy

If you have an LB Altimeter in need of service and you are located in Europe or Canada, then you have come to the right place. If you are located outside of Europe or Canada, then please contact the LB Service Center located in the USA: www.lbserviceUS.com

The following models are no longer serviceable: *(Please do not send these in)*

- Original VISO, OPTIMA, and SOLO
- Original ProTrack
- Original Dytter and ProDytter
- ALTITRACK with firmware below 1.11.

Serviceable models: **(Read the Warranty Policy)**

- VISO II+, OPTIMA II, OPTIMA3, SOLO II, QUATTRO and QUATTRO3.
- PROTRACK II and PROTRACK3
- ARES-II
- Stella.....to be sent to Denmark
- ALTITRACK with firmware version 1.11 or higher.to be sent to Denmark

Warranty Policy:

All LB Altimeters are covered under a 2-year manufacturer's warranty. To receive the warranty repair or replacement, a Proof of Purchase (POP) must be provided showing that the altimeter was purchased within the past 2 years. Once we receive the altimeter with POP, we will repair or replace it and return it at no cost to the customer. Water damage on non-waterproof models and negligent use will void the warranty.

Be advised that in case of malfunctioning of the printed circuit board beyond the two years of warranty, this will mean that the unit must be disposed of, as these units very rarely may have a repair in the printed circuit board.

The sequence to follow is the next:

1. Go to the following link of L&B: <https://www.lbaltimeters.com/repairs.html>
2. Here, you may choose between a 70€ or 100€ repair, depending on the model. Fill in all the requested information, and add to the chart. Complete the order. No charge will be made on your card now.
3. Then you may send your unit (to us or to Denmark). Include a copy of the transaction made.
4. We will receive your unit, and after it has been repaired, we will inform the factory for executing the payment (or not). Once we get clearance from the factory, we will ship your unit back to you.
5. The shipping addresses are the following:

DENMARK:	SPAIN
Larsen&Brusgaard Ledreborg Alle, 28 4000 Roskilde DINAMARCA	Para-Sport, S.A. Camilo José Cela, 8 (local MAIL BOXES) 28232 Las Rozas de Madrid Madrid - SPAIN
e-Mail: info@lbaltimeters.com	Tel.:.....+34 639167777 e-Mail:.....serviceeu@lbaltimeters.com



VERY IMPORTANT: Please pay attention to the following tips:

- Please, remember to include your legible and complete shipping address, your email, and your phone contact number for the carrier. If you have crossed any prior message with us regarding the problem, then include a copy of the messages as a reference.
- If shipment is being made from outside of the European Union, you will have to make a customs declaration of value. Please do it for a low amount (i.e., 5€), stating that it is "returned unit for repair". If declaring a high value, we will be asked here to pay high import taxes, and, in such a case, we will be forced to reject the shipment. We will have to pay taxes anyway, but if you declare such a low value, the taxes will be affordable.
- The repair consists of all that can be repaired in the unit: plastic case, batteries, and LCD (LCD for Viso2 is only available from time to time).
- In the case of Ares-II, the maintenance procedure is much more complex.

Please do not hesitate to contact us for further information if needed.

Kind regards.

Miguel A. Garcia

Para-Sport, S.A. **(In behalf of Larsen&Brusgaard)**

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E-mail: serviceEU@LBaltimeters.com

A large, stylized letter 'B' logo. The 'B' is filled with a light blue color and has a thick, grey outline. It is positioned in the center of the page, partially overlapping the contact information.

ALTIMETERS